


WORK FROM HOME



In light of the coronavirus concern and rapid need to work from home, Novatech is here to help.

Our team has reviewed free and low cost solutions such as Chrome Remote Desktop and Splashtop. These solutions give your users the freedom to self-implement and work from home in a matter of minutes. Remote control solutions are secure, require no firewall reconfigurations, and are intuitive to use.

THINGS TO KNOW

- Solutions will be purchased (if not free) directly by you or your employee
- Users must leave their primary working device at the office and remote in from a personal or secondary company issued device
- Software will need to be installed on both office and remote devices
- Power settings need to be turned off on your office desktop
- Some solutions may not allow the user to print at home without using file transfer features
- If the user carries their primary device home, it is recommended to leave it at the office and use personal devices or low cost company issued laptops or Chromebooks
- Troubleshooting of home internet connections or personal home devices are not covered under service plans

Novatech is committed to ensure its clients remain safe and productive. Please do not hesitate to contact your Technical Account Manager for additional information and what options are best for you.